

# Global MSP Technology Program

## Client Situation

A global technology and manufacturing company required a comprehensive solution to manage its contingent workforce program. Goals included in-depth analytics/visibility, enhanced performance, and overall optimization of the procurement and management of subcontract labor.

## Solution

The client selected TAPFIN to help them develop and implement a solution. TAPFIN begins with a thorough assessment of all programs. The evaluation of the business structure, operating rules, technology platforms and desired outcomes led to the configuration, integration and deployment of a customized enterprise-wide MSP. TAPFIN oversaw the global implementation and is responsible for ongoing program management with process oversight and systems administration.

## Results

- 10% annual savings
- 20% reduction in cycle time within key business groups
- Substantial supplier consolidation and tiering of key global suppliers
- Total program spend and supplier visibility globally
- Understanding and inclusion of independent contractor content and spend
- The establishment of a single global governance program for the company's 10,000 contractors, which previously operated under multiple and different structures
- The reduction of the number of technology platforms used to manage subcontract labor to a single, global platform

*"PARTNERING WITH TAPFIN MADE MANAGING A CONTINGENT WORKFORCE SIMPLE AND COST-EFFECTIVE FOR A MAJOR TECHNOLOGY AND MANUFACTURING COMPANY."*

**TAPFIN**  
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